

Welcome to **Kiln Theatre**

Kiln Theatre is a theatre in Kilburn. When you arrive, you will enter the building either by the entrance on **Kilburn High Road** or the entrance on **Buckley Road**. Both entrances have step free access.

For more information on how to get here, [click this link.](#)



Kilburn High Road Entrance

This is what the entrance on **Kilburn High Road** looks like:



Once you enter the building from Kilburn High Road, you can enter **the café**



You can also go up a long corridor. Ahead of you is a large sign in red which says **KILN THEATRE.**

At the end of the corridor, are the ground level doors to the theatre. They are **either side** of the large red **KILN THEATRE** sign.



Buckley Road Entrance

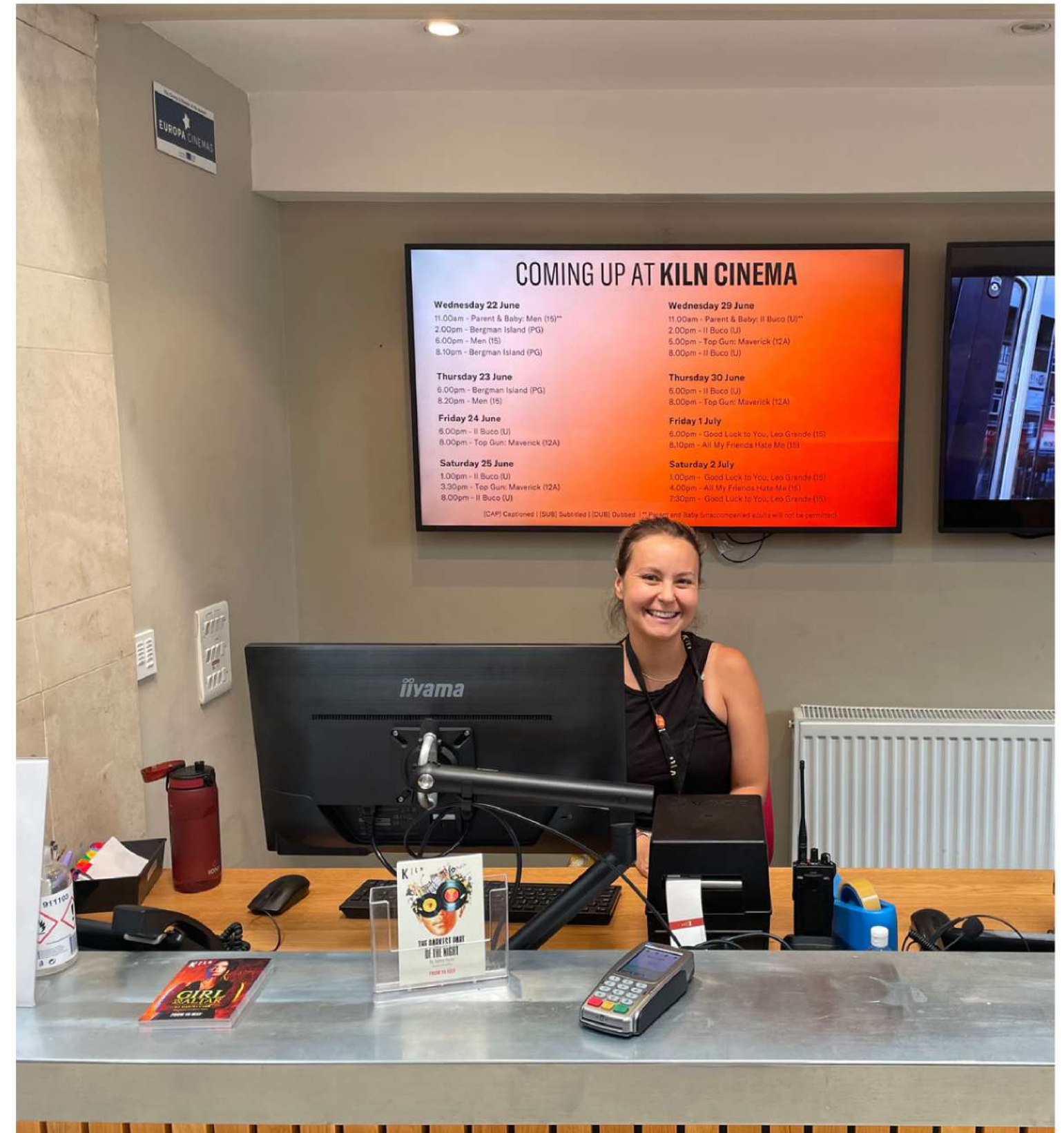
This is what the entrance on **Buckley Road** looks like:



Box Office

Once you enter the building from the **Buckley Road** entrance, the Box Office will be on the **right**.

The restaurant, bar and theatre doors will be **straight ahead**.



Once you have arrived, you can buy or collect your tickets from the **Box Office**.

You can also show your e-ticket to an **usher** on your phone, tablet or printed paper.



If you have any questions or need any help, **ask a member of staff**. They will be wearing a **Kiln Theatre uniform or lanyard** and will be happy to assist you.

There are also **signs** on the walls to help you find different places such as the lift to the cinema, toilets, theatre, bar and café.



Bar

The **Bar** is located in the **main foyer**. Here you can buy drinks or snacks. You can also eat something you have brought with you if you prefer.



Main Foyer

The **foyer** has tables, chairs and sofas where you can sit. This area can get **busy** and there might be music playing.



Toilets

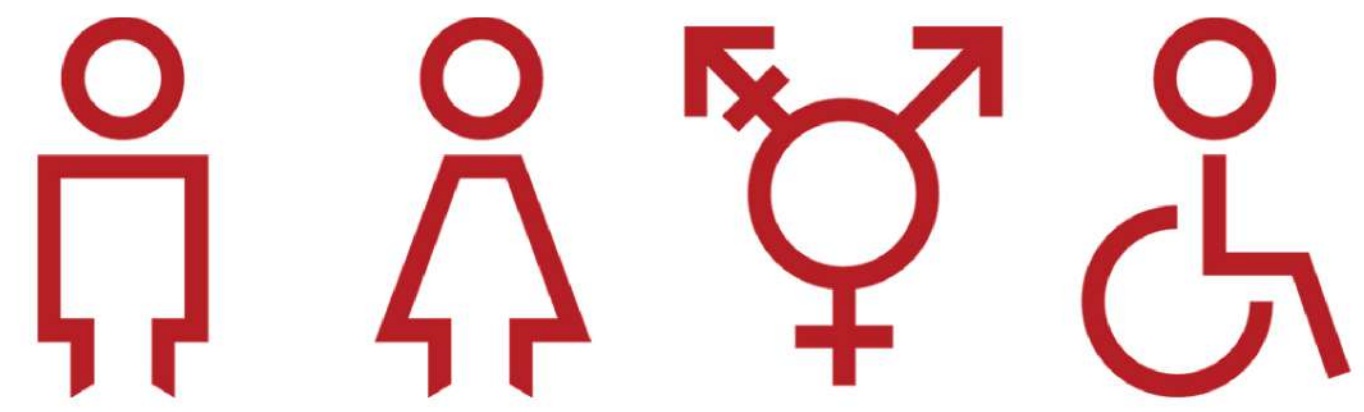
The **toilets** are located in the corridor by the **Kilburn High Road entrance**.

We have three toilets available including one for disability access.

The toilets by the Kilburn High Road entrance contain **cubicles only**.

The toilets closer to the large red KILN THEATRE sign are **a mixture of urinals and cubicles**.

We encourage everyone to use the bathroom they are most comfortable with.



Theatre

Standard performances will begin at 7.30pm and matinees will begin at 2.30pm.

The doors to the theatre will open **15 minutes before** the show starts so that you can take your seat. It may get **crowded and noisy** as people go to the doors.

There will be ushers to let you know when the show will begin, as well as **tannoy announcements** telling you when there are **five minutes, three minutes** and **one minute before** the start of the performance.

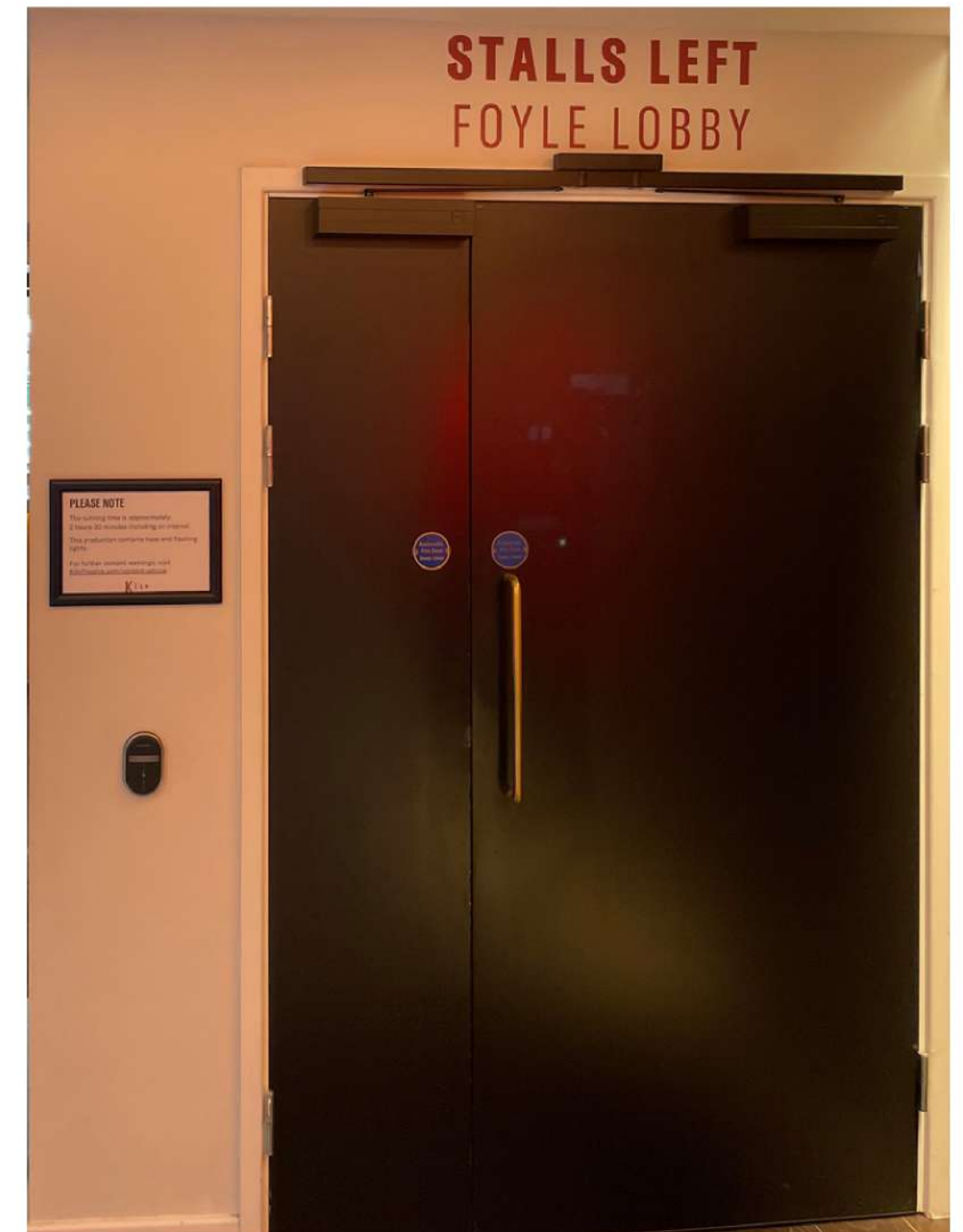


Taking your seat

Your ticket will tell you where you enter the theatre from and where your seat is.

Stalls

If your ticket has the word “stalls”, you'll be seeing the show from ground level. There are two doors; an usher will check your ticket before you enter the theatre. The stalls have step free access.



Taking your seat

Circle

If your ticket has the word “circle”, it means you will be seeing the show from the upper level via the stairs. An usher will check your ticket before you enter the theatre. The circle does not have step free access.



Taking your seat

Where you will sit depends on your ticket number, which will be on the right side of your ticket. Your ticket will either be printed or digital. Where you enter will depend on your ticket number.

Ticket Number begins with	1-9	10+	1-9	10+
Where you will enter	Stalls Right	Stalls Left	Circle Right	Circle Left

Example Ticket



AINVDWUS

THE DARKEST PART OF THE NIGHT

Mon 25.07.2022 at 19.30

22-HL-FLRC

Kiln Theatre
Stalls Right
E6



Production Information

If you need **any further information** about the production, please speak to one of our **ushers**, who will be happy to tell you anything you want to know.

There will also be information about the production emailed to you ahead of your visit and on each of the doors entering the theatre.

Inside the theatre

Stalls

The aisles are quite narrow. Make sure to have room when getting to your seat.

Inside the auditorium the lights are dimmer but it will **never be fully dark** whilst you take your seat.

Remember to **switch off your phones**. You are **not allowed to take photos** once the performance has started.



Inside the theatre

Circle

The aisles are quite **narrow**. Make sure to have room when getting to your seat.

Inside the auditorium the lights are **dimmer** but **it will never be fully dark** whilst you take your seat.

Remember to **switch off your phones**. You are **not allowed to take photos** once the performance has started.



During performances

If you wish to **leave** the auditorium at any point. An usher will allow you to **re-enter** at a suitable moment. You can also watch the play on a TV monitor just outside the auditorium if you prefer.

Intervals

During the play there will be a **15-20 minute break** where you can go to the toilet, get some fresh air, buy a drink or a snack.

The foyers may be busy and noisy during the interval.

There will be a tannoy announcement when it is time to go back in.

End of performances

When the play is over **you can clap and cheer** to let the actors know that you enjoyed it.

Then it will be time to **leave** the theatre.

If you need any help before, during or after the performance, just let one of our **ushers** know.

Enjoy the show!